



Keys to an Enjoyable Zoo Visit

How do I get there?

From I-195, take Exit 13A (Rt. 140 South). Take Rt. 140 all the way to the end. Go straight through the stoplight at the end of Rt. 140. At the next light, make a left turn onto Hawthorn Street. The zoo entrance is the first left.

What do I do when I get there?

Have the bus driver pull into the half-circle drive in front of the admissions building to unload the bus. While the group waits outside, send the trip organizer into the admissions building to pay.

****HAVE AN ACCURATE COUNT OF THE CHILDREN AND ADULTS****

When is the zoo open?

The zoo is open daily from 10:00 am to 5:00 pm. The last admission each day is at 4:30 pm.

What do we do if it rains?

The Buttonwood Park Zoo is an outdoor facility and is open year-round. The Education Department does not cancel programming/visits due to rain or snow. If you choose not to visit the zoo on an inclement day, please call and cancel your program/visit. You will not be charged for the cancellation and we will make every effort to reschedule if possible. If you do choose to visit us, please make sure your group is dressed for the weather.

What about lunch?

Groups are strongly encouraged to leave their lunches on the bus. The zoo will **not** store lunches for you.

Groups entering the zoo with their lunches must carry them. Picnic tables are available at the *Picnic Grove*, located on the lawn across from the elephant exhibit. Space is also available in the park outside the zoo for picnicking.

The zoo's restaurant, The Bear's Den Café, serves kids meals and a full menu of other items. Seating in the café is reserved for Café customers only. If your group would like to purchase lunch at the Café, please contact the Café staff one week prior to your visit to make arrangements at (508) 991-4556 X17.

Can I bring my _____ into the zoo?

For safety reasons, we do not allow the following on zoo grounds: glass containers, pets, balloons, bicycles, balls, skates (including Heelies), scooters and sporting equipment.

Smoking?

Absolutely not. The zoo buildings and zoo grounds are entirely smoke free.

What if we want to re-enter the zoo?

You will be given a sticker that will re-admit you at any time during the same day of admission.

Please note:

- *Individuals that want to use their personal zoo membership to enter the zoo must do so separately from the group.*
- *Children (under age 16) must remain with a chaperone at all times.*